



TROULIS APART HOTEL

BALI CRETE

Dear guests,

The safety and wellbeing of our guests and team members is our Top Priority. Troulis Apart Hotel is in compliance with sectoral legislation applied for hygiene, sanitation, and safety from the government authorities, WHO and ECDC.

A precautionary plan has developed in cooperation with relevant authorities with regards to both precautionary and reactive measures.

Specifically, we have established:

Commitment to Clean

As we welcome you back to our hotel, we are committed to providing you with a safe environment that aligns with expert protocols for working to defeat COVID-19. Consisting of in-house and outside experts in food and water safety, hygiene and infection prevention, and hotel operations, our hotel management team is redefining our cleaning and safety standards. We will actively monitor and evolve our solutions to ensure a continued focus on the health and safety of our guests and associates.

Amplified cleaning protocols in cooperation with “Diversey” (World leader company in sustainable healthcare cleaning and disinfection solutions).

In cooperation with the Medical School of University of Crete all our team members are trained in hygiene protocols, procedures and use of personal protective equipment.

Adjusted services to secure the safety and protection of all of us.

For any further information regarding our protocols, please contact the front office and guest relation team.

General personal protective measures

- Avoid touching your face, eyes, nose and mouth with your hands
- Wash your hands regularly and thoroughly with soap and water or a disinfectant for at least 20”
- Cover your mouth & nose with a tissue when coughing or sneezing. Dispose the tissue straight away using a rubbish bin. If you don't have a tissue, use your elbow
- Please embrace social distancing of 2 meters